Escalation process – Status report

|  |  |
| --- | --- |
| **Customer**  | **Supplier**  |
|       |       |
| Contact |       | Contact |       |
| Department |       | Department |       |
| Telephone |       | Telephone |       |
| E-mail |       | E-mail |       |

|  |  |  |
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|  [ ]  | **Escalation level E 0** |  |
| **Standard process** |  |
| Reason for classification  |       |

|  |  |  |
| --- | --- | --- |
|  [ ]  | **Escalation level E 1** | [ ]  **CSL 1 (100% inspection)** |
| **Intensified process** | [ ]  **CSL 2 (100% external inspection)** |
| Reason for classification /definition of actions |       |
| Date for checking      |
|  |       |  |       |  |       |  |        |   |
|  | Name/ customer signature |  |  Date |  | Name/ supplier signature |  | Date |   |

|  |  |  |
| --- | --- | --- |
|  [ ]  | **Escalation level E 2** | [ ]  **CSL 1 (100% inspection)** |
| **Warning**  | [ ]  **CSL 2 (100% external inspection)** |
| Reason for classification /definition of actions |       |
| Date for checking      |
|  |       |  |       |  |       |  |        |   |
|  | Name/ signature - customer, SG Purchasing |  |  Date |  | Name/ supplier signature |  | Date |   |

|  |  |  |
| --- | --- | --- |
|  [ ]  | **Escalation level E 3** | [ ]  **CSL 1 (100% inspection)** |
|  | **New Business Hold (stop on new orders)** | [ ]  **CSL 2 (100% external inspection)** |
| Reason for classification /definition of actions |       |
| Date for checking      |  |
|  | Michael Hartig |  |       |  |       |  |        |   |
|  | Executive Vice President Corp. Purchasing Schaeffler |  |  Date |  | Name/ supplier signature |  | Date |   |

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|  | **Escalation level E 4** |  |
| **Disqualification (replacement of supplier)** |  |

|  |  |
| --- | --- |
| **Annulment of conditions** | Reason for the annulment:  |
|  |  |  |
|  | Name/ customer signature |  |  Date |  |  |  |   |